



འབྲུག་བརྗུན་འཕྲིན་ཚན་  
**Bhutan Telecom Ltd.**

Date\_\_\_\_\_

To

The Manager,

Customer Care Section

Bhutan Telecom Ltd.

Subject: **SIM Replacement with Different Name and Address/ no details/different ID copy**

Dear Sir/Madam,

I am a B-Mobile subscriber holding mobile number **975**\_\_\_\_\_ and had been using the SIM for about\_\_\_\_\_. I would like to go for a SIM replacement but due to the above-mentioned situation, I am not able to do so. I assure the B-Mobile staff that no issue will arise in this number and to prove my ownership, I have provided the call details. Hence, I agree to go for a SIM replacement at my own risk and would be held fully liable in case any problem ever arises and the Customer Care staff wouldn't be involved in any issues pertaining to this number.

Therefore, I would like to request you to please consider my case and approve for SIM replacement.

Thanking You

Yours Sincerely,

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact No: \_\_\_\_\_

CID No: \_\_\_\_\_