



**SERVICE ACCEPTANCE FORM**

**1. Customer Details:**

- a. Name (Organization / Individual): \_\_\_\_\_
- b. Address: \_\_\_\_\_
- c. Telephone Number: \_\_\_\_\_
- d. E-Mail ID: \_\_\_\_\_

**2. Service Availed (Please tick the service you have availed):**

- |             |                          |       |                          |
|-------------|--------------------------|-------|--------------------------|
| Broadband   | <input type="checkbox"/> | P2P   | <input type="checkbox"/> |
| Leased line | <input type="checkbox"/> | IPVPN | <input type="checkbox"/> |

**3. Bandwidth Availed (Please tick one):** \_\_\_\_\_ (minimum 2 Mbps for leased line)

**4. Bandwidth obtained:** \_\_\_\_\_

**Note:** For Broadband, since the connectivity is asymmetrical (ADSL), in theory your download will be 3/4<sup>TH</sup> of your subscribed package. However, in practice, it will depend on the distance of your location from our point-of-presence and also the number of concurrent online users. For enterprise connections, based on the media chosen and also the distance from BT Point-of-Presence; we expect a 10 – 15 percent drop in the subscribed bandwidth.

**5. Declaration:**

I hereby declare that I have accepted the same for subscription of \_\_\_\_\_ internet service(s). I also hereby declare that I am satisfied with the service provided and fully bear the consequences deemed appropriate by the service provider in



འབྲུག་བརྒྱུད་འཕྲིན་ཚོང་།  
**Bhutan Telecom Ltd.**

case of non-compliance to any of the terms and conditions stated in the service agreement.

*Signature of the Customer*

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Contact #: \_\_\_\_\_

*Signature of the Service Provider*

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Contact #: \_\_\_\_\_

*Date: \_\_\_\_\_ (DD/MM/YYYY)*